COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH ANTELOPE VALLEY - SA1

Quality Improvement Council Meeting

AGENDA

March 1, 2016 2:00 - 4:00 p.m. 2323-A Palmdale Blvd. Conference Room Palmdale, CA 93550

Debi Berzon-Leitelt, LCSW, MPA, Chair Barbara Paradise, LMFT, Co-Cha			
1.	Introductions and Review of Minutes	QIC Members	
III.	Quality Improvement > SA QI Project Update > ACCESS – Test Calls	D. Berzon-Leitelt B. Paradise	
III.	 Clinical Quality Improvement – OMD Mary Ann O'Donnell; Columbia Suicide Assessment http://cssrs.columbia.edu/training_cssrs.html 	D. Berzon-Leitelt	
IV.	Quality Assurance System Review - January 1, 2016 - March 31, 2016 Participants		
V.	DMH Program Support Bureau Quality Improvement Division	LyNetta Gore, PsyD Clinical Psychologist II	
VI.	DMH Program Support Bureau Quality Assurance Division	A. Pouravanes	
VII.	DMH Program Support Bureau Cultural Competency Unit	S. Chang Ptasinski	
VIII.	Program Support Bureau/QA Division/Medi-Cal Certification Section	Thang Nguyen Sr. MHC-RN	
IX.	Announcements		

Next Meeting: May 3, 2016 2:00 - 4:00 p.m. 2323-A Palmdale Blvd., Palmdale, CA 93550

Cultural Competency – CCC meets 2nd Wed. every month 1:30pm-3:30pm DMH Headquarters, 550 South Vermont Avenue, Los Angeles, CA 90020 Conference Call Info: USA Toll-Free: 888-204-5987 Access Code: 1167059#

DMH Internet http://dmh.lacounty.gov
DMH Program Support Bureau http://psbqi.dmh.lacounty.gov/
Los Angeles County Network of Care http://losangeles.networkofcare.org/mh/

LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH PROGRAM SUPPORT BUREAU QUALITY IMPROVEMENT DIVISION

Type of Meeting	SA-1 Quality Improvement Committee (QIC)	Date	March 1, 2016	
Place	Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550	Start Time:	2:00 PM	
Chairperson SA-1 Liaison	Debra Berzon-Leitelt, LCSW, MPA	End Time:	4:00PM	
Co-Chair SA-1 Liaison	Barbara Paradise, LMFT			
Members Present	Levana Adato, Debra Berzon-Leitelt, Mary Camacho Fuentes, Lauren Cheung, Lauren Schoenemann, Jolene Eccles, Velia Lopez, , Nicolle Lovely, Teresa McKinley, Luis Ramirez II, Nancy Ramos, Sarah Treusdell, Erica Melbourne, Barbara Paradise, Erin Steponovich, Thang Nguyen, Raquel Shores, Chad Scott, James Davis			
Agenda Item & Presenter	Discussion and Findings		Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Call to Order & Introductions	Meeting was called to order at 2PM. Introductions were made.		N/A	Debra Berzon- Leitelt, Barbara Paradise
Review of Minutes	The Jan minutes were reviewed.		Minutes from the Jan 2016 neeting were reviewed by the present membership. Luis Ramirez moved for adoption of the notes and Barbara Paradise seconded the motion. Minutes were approved.	Debra Berzon- Leitelt, Barbara Paradise

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date		
Quality Improvement					
Cultural Competency	No report	N/A	Debra Berzon- Leitelt, Barbara Paradise		
Patient's Rights Office	No report	N/A	Debra Berzon- Leitelt, Barbara Paradise		
Policy Updates- Office of Compliance	Debra Berzon-Leitelt shared the policy updates.	Members reviewed policies	Debra Berzon- Leitelt, Barbara Paradise		
Presentations- Access Test Calls	Debra Berzon-Leitelt reviewed the results of the ACCESS test calls project for SA1. Debra thanked members for assisting in completing the calls.	Members discussed how to improve implementation next year, including just doing it over a week period instead of spreading it out over a month.	Debra Berzon- Leitelt, Barbara Paradise		
Spirituality Parameters	Debra Berzon-Leitelt reviewed the outcomes from the spirituality parameters training pre-post survey. Barbara Paradise explained the reasons for the parameters and their relevancy for the QIC membership and to quality improvement.	Members discussed challenges regarding incorporating spirituality. Nicole Lovely reported that she had contact Leticia Jimenez for further training for her agency.	Debra Berzon- Leitelt, Barbara Paradise		
Office of the Medical Director (OMD)-	Debra Berzon-Leitelt led a discussion of further implications of the Columbia Suicide Severity Index.	Members discussed their implementation of the Columbia Suicide Severity Index. Members shared that LAUSD is using the tool. Members mentioned Barbara Stanley's safety plan at suicidesafetyplan.com	Debra Berzon- Leitelt, Barbara Paradise		
	Membership discussed psychological testing in SA 1.	Members explored whether network providers were local.			

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Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date			
Quality Assurance						
Recent/Upcoming Audits & Reviews	Barbara inquired about recent reviews.	Members reported no recent audits.	Debra Berzon- Leitelt, Barbara Paradise			
MediCal Certification Section	No updates	No updates	Debra Berzon- Leitelt, Barbara Paradise			
Training and Operations	Training dates handout provided	Handouts received by members	Debra Berzon- Leitelt, Barbara Paradise			
Policy and Technical Development Verification of Services	Debra Berzon-Leitelt presented that as a result of the EQRO review, DMH policy will be coming out to address the need for verification of services provided.	Membership explored ideas about how to implement the policy.	Debra Berzon- Leitelt, Barbara Paradise			
Next Meeting	May 3, 2016, 2015 2PM Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550 Large Conference Room 661-223-3800	N/A	N/A			

Respectfully Submitted, Barbara Paradise, LMFT